

17 March 2020

TO ALL OUR VALUED STAKEHOLDERS

RE : NORTHPORT'S OPERATIONS DURING MOVEMENT CONTROL ORDER

I wish to refer to the special address by the Prime Minister of Malaysia on COVID-19 held on Monday, 16 March 2020 at 10.00 pm.

As announced by the Prime Minister, the Government has decided to implement the Movement Control Order, from 18 March 2020 to 31 March 2020 nationwide. The control order is imposed under the Prevention and Control of Infectious Diseases Act 1988 and the Police Act 1967.

Among the measures under the Movement Control Order is the closure of all Government and private premises, with the exception of those involved in essential services. As the port sector is categorized under the nation's essential services, I wish to inform that **Northport's business operations will continue to operate as usual.**

However, necessary measures have and will continue to be taken by Northport to ensure that the risk of exposure is minimised for the safety and health of our stakeholders. Among the measures are as follows:

- 1) All employees, customers, contractors, service providers, port users and visitors are required to undergo a drive-through body temperature screening before being allowed to enter into Northport premises.
- 2) Individuals with body temperature above 38°C will be denied entry.
- 3) All vessels originating from affected countries will be closely monitored.
- 4) Temperature screening on all vessel crew will be done by the Health Department prior to vessel operations.
- 5) Compulsory wearing of face masks, hand gloves and aprons by Northport employees boarding the vessels.
- 6) Haulier and lorry drivers are encouraged to remain in their vehicles while in the port area.
- 7) Hand sanitizers and liquid soaps are placed at all office premises and key locations.
- 8) Posters and video clips on COVID-19 awareness and advices are displayed at strategic locations around Northport.

Internally, the Management of Northport has also imposed several restrictions effective from 18 March 2020 to 31 March 2020, in line with the announcement made by the Prime Minister on the Movement Control Order, as follows:

- 1) Suspension of all activities involving mass gathering.
- 2) Suspension of all religious and surau activities in Northport including Friday prayers.
- 3) Overseas travel restrictions for all Northport employees.
- 4) For Northport employees who have just returned from overseas, they must undergo health checks and a 14-day self-quarantine.
- 5) Social Distancing is being practised at all common areas.
- 6) Manpower planning has been optimized including working in teams, working from remote locations and/or alternative sites.

The Company will issue notifications on the latest developments and actions to be taken by Northport in relation to the COVID-19 from time to time.

As our business operation is running as usual, we advise all our valued stakeholders to remain calm. Please refrain from spreading irresponsible fake news that could cause unnecessary panic.

Northport would also like to advise all our valued stakeholders to stay safe and take all necessary precautions during this outbreak.

For further information and enquiries, please contact our Port Control Centre (PCC) at **03-3176 7110** or **03-3169 8977** or e-mail to **pcc@northport.com.my**

Thank you for your understanding and cooperation.

Yours sincerely,
NORTHPORT (MALAYSIA) BHD



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